

KAN - ED Report

4-3-03

Content and Services Issues for Further Examination

There are several issues still under development related to content:

1. Full-text Nursing Databases. It appears that there are multiple products that may need to be integrated to meet the needs for full text medical information for nursing practitioners. Bob Pisiotta KU Medical Center Dykes Library and Whitney Davison- Turley, Regional Representative for the National Library of Medicine have agreed to research this issue. It would be helpful to have an instructor in one of the nursing or licensed practical nursing programs participate in this subgroup.

2. Desktop Video Conferencing - the service needs to be tested for quality as soon as the first set of locations is connected. Standards for receiving and sending equipment need to be published as soon as possible so institutions can begin seeking funds.

3. . Consulting Contract for Portal Development that addresses the complex issues of user-friendly access, branding and authentication with recognition that the environment of KAN-ED is more complex than a single campus approach would need to be.

4.

Consulting Contract for Digital Library Development including related issues such as "Institutional repositories" - "IR's" provide the e-platform for faculty to create and manage intellectual property, reports, dissertations/theses, and many other e-products of the universities that should be made more available to Kansas citizens (somewhat on the model of research and extension publications). This is also far more complex than a single campus or multiple university campuses would need to address.

5. Multiple Language Translation Service - The task group researching this topic needs to include front-line Emergency Room, Hospital Admissions, Hospital Social Workers, Hospital HIPPA experts, Building Level School Office Personnel and front- line library circulation staff to identify one or more products that meet the needs in actual situations.

6. Great Plains Network and SEGP (Sponsored Education Group Participation) - there needs to be education of all participant groups on capabilities, possible uses, research . projects to contribute and activities taking place in other Great Plains Network states.

An Internet 2 Projects Task Group would facilitate this publicity and development goal. A group drawn from representatives of the projects already discussed agreed to work on this.

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KAN-ED user policies, procedures, priorities and core values need to be articulated.

8. Training - Basic training in network operations and procedures; vendor specific hardware and software utilized by KAN-ED; Course and Meeting Management software such as Blackboard; and equipment and Helpdesk functions. A Training Work Group is needed to explore these issues.
9. Training, support and standards of access for digitized content development such as digitization of unique Kansas print, photo and video collections, databases and other content that would benefit one or more constituency groups.
10. Selection criteria for future commercial database content need to be documented. Evaluation criteria for current and future database content needs to be developed. Kay Bradt and Bob Pisiotta agreed in the fall of 2002 to assist with this task.
11. Exploration of a KAN- ED service to negotiate for commercial databases that are specific to discipline or type of constituency. This could be a revenue generating activity that would provide a very useful service.
12. Coordination of the varied aspects of Content Acquisition, Development and Management need to have a Coordinator. The multiple groups examining these issues need to have a person to report findings and actions that has a broad overview of all facets of KAN-ED developments. So many of the issues are inter-related. The most valued thing people have is time. If KAN-ED is asking busy professionals to volunteer time on these issues there must be a "reporting back" function so that groups do not inadvertently spend time on the same issues. Knowledge generated by one group needs to be immediately shared by all. This will avoid duplication and spark useful ideas.
13. Reporting to the constituent groups - Now that actions are being taken the need for a . Coordinated public relations campaign to report successes is critical. This will need to be a contracted service to get the most "mileage" from our actions.
14. Evaluation - The agenda indicates that this is being addressed. Planning at the initiation of services makes it far more likely that all aspects of success will be measured and documented.